

# Delmar After-Warranty Radio Repair Form

Professional and Commercial Radio Specialist since 1987, using brand name parts.

Serial # \_\_\_\_\_ Date of Purchase (if known) \_\_\_\_\_

**PROBLEM:**

- |  |  |
|--|--|
| <input type="checkbox"/> No Receive            | <input type="checkbox"/> Dead              |
| <input type="checkbox"/> No Transmit           | <input type="checkbox"/> Low Receive Audio |
| <input type="checkbox"/> Intermittent Receive  | <input type="checkbox"/> Won't Charge      |
| <input type="checkbox"/> Intermittent Transmit | <input type="checkbox"/> Other _____       |

**IF NOT SENT FOR REPAIR state reason for sending radio** \_\_\_\_\_

**ACCESSORIES INCLUDED IN SHIPMENT:**

- |  |                                  |                                      |
|--|----------------------------------|--------------------------------------|
| <input type="checkbox"/> Antenna             | <input type="checkbox"/> Charger | <input type="checkbox"/> Belt Clip   |
| <input type="checkbox"/> Carryholder/Holster | <input type="checkbox"/> Battery | <input type="checkbox"/> Other _____ |

**WHO IS RESPONSIBLE FOR THIS RADIO? (please print)**

Company \_\_\_\_\_

Contact Person \_\_\_\_\_

Shipping Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Company Phone \_\_\_\_\_

Email \_\_\_\_\_

**If new, where did you find out about our service?** \_\_\_\_\_

- Do you use drop-in chargers? (Y/N)       Use audio accessories? (Y/N)

**BATTERY OPTIONS: (choose one)**

- |   |  |
|---|--|
| <input type="checkbox"/> Replace enclosed battery if needed | <input type="checkbox"/> Do not replace battery        |
| <input type="checkbox"/> Replace missing battery as needed  | <input type="checkbox"/> Call before replacing battery |
- Your preference: Brand Name or Generic Battery (circle one)

**METHOD OF PAYMENT: (refer to chart for flat rates)**

- Check enclosed
- COD (Based on current UPS rates. Company check or money order)
- Credit Card # \_\_\_\_\_ Exp. \_\_\_\_\_ CVV/CID \_\_\_\_\_
- Card's billing address/zip \_\_\_\_\_
- Cardholder's Signature (required) \_\_\_\_\_
- Print name \_\_\_\_\_

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SHIP TO:

**DELMAR COMMUNICATIONS CORP.  
RADIO REPAIR CENTER  
920 ASHLAND DR — PO BOX 435  
CAMERON, MO 64429**

## 2-Way Radio Repair Fees ~ Questions? Call us at 800-872-2627

**Motorola Portable Repair:**

BPR40, CP125, AXV5100, AXU4100, CP110, RDX series .....	Repair Fee \$85
CP200, CP150, DTR410, DTR550, DTR650 .....	\$99
CP200d, CP185, CP200-XLS, PR400 .....	\$105
EX500, EX600, HT750, HT1250, HT1550 .....	\$150
MTX850, MTX950, MTX8250, MTX9250 .....	\$150
Mototrbo XPR6300, XPR6350, XPR6380, XPR6500, XPR6550, XPR6580 .....	\$205
XTS1500, XTS2500, XTS5000, PR1500, MT1500 .....	\$295

**Vertex Radio Repair**

**\$85 on most models**

Estimate provided for those exceeding this amount.

**Kenwood models not listed**

**Repair \$70 + Parts**

Fee includes Labor & Return Shipping

Call for repair fees on Ritron, Jobcom, or models not listed.

**Motorola Mobile Repair:**

CM200, CM300, PM400 .....	\$120
CM200d, CM300d, XPR2500 .....	\$130
CDM750, CDM1250, CDM1550 .....	\$160
MCS2000 .....	\$189
Mototrbo XPR4350, XPR4550, XPR4380, XPR4580 .....	\$205
XTL1500, XTL2500, XTL5000, PM1200, PM1500 .....	\$350

—All repairs subject to parts availability—

**Kenwood Portable Repair:**

NX-240, NX-340, TK-2200, TK-3200, TK-2202, TK-3202, TK-2300, TK-3300, TK-2302, TK-3302, TK-2400, TK-3400, TK-2402, TK-3402 .....	\$99
NX-220, NX-320, NX-420, TK-2160, TK-3160, TK-2170, TK-3170, TK-3173, TK-2212, TK-3212, TK-2217, TK-3217, TK-2312, TK-3312, TK-2360, TK-3360, TK-3230, TK-2140, TK-3140 .....	\$109
NX-200, NX-300, TK-2180, TK-3180 .....	\$139
NX-210, NX-410, NX-411 .....	\$159

**Other Equipment Repair: (shipping not reflected)**

Minitor VI pagers (model VI only) .....	Fee \$85
Remote Speaker Mic HMN9051 .....	\$40
Remote Speaker Mic PMMN4013, HMN9030 .....	\$45
HLN3333 R.I.C.K., Pyramid SVR-200, Astron Linear Power Supply .....	T&M
VRS-EP, VRS750 .....	\$115

**Reprogramming: (shipping not reflected)**

Initial radio of identical model numbered units (1-16 channels) .....	\$30
Cloning any identical radios in same shipment (available for some models) .....	\$10
Reprogramming during a paid flat rate radio repair (1-8 channels) .....	Free
Reprogramming new radio during first year of purchase (1-16 channels) .....	Free

**Flat-Rate Radio Repair includes:**

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 5-7 day turnaround on most models (subject to parts availability)

Flat-rate repair fee excludes replacement battery, antenna, belt clip, charger, and certain optional features.

**Non-repairable radios:** No charge for looking at unit. Return shipping if customer would like the non-repairable returned.

**Estimate fee:** \$35 fee charged when client chooses not to repair or replace fully repairable radio.

Radios found to exceed published flat rate are excluded from this fee.

**Terms:** Company Check, MasterCard, Visa, Discover, American Express or COD. (UPS COD fees apply.)

Prices effective Mar. 1, 2019 — Prices subject to change — request\_web.pub

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