

Delmar After-Warranty Radio Repair Form - 2023

Professional and Commercial Radio specialist since 1987, using brand name parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

<input type="checkbox"/> No Receive	<input type="checkbox"/> Dead
<input type="checkbox"/> No Transmit	<input type="checkbox"/> Low Receive Audio
<input type="checkbox"/> Intermittent Receive	<input type="checkbox"/> Won't Charge
<input type="checkbox"/> Intermittent Transmit	<input type="checkbox"/> Other _____

IF **NOT SENT FOR REPAIR** state reason for sending radio _____

ACCESSORIES INCLUDED IN SHIPMENT:

<input type="checkbox"/> Antenna	<input type="checkbox"/> Charger	<input type="checkbox"/> Belt Clip
<input type="checkbox"/> Carryholder/Holster	<input type="checkbox"/> Battery	<input type="checkbox"/> Other _____

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____

Contact Person _____

Shipping Address _____

City/State/Zip _____

Company Phone _____

Email _____

If new, where did you find out about our service? _____

Do you use drop-in chargers? (Y/N) Use audio accessories? (Y/N)

BATTERY OPTIONS: (choose one)

<input type="checkbox"/> Replace enclosed battery if needed	<input type="checkbox"/> Do not replace battery
<input type="checkbox"/> Replace missing battery as needed	<input type="checkbox"/> Call before replacing battery

METHOD OF PAYMENT: (refer to chart for flat rates)

Check enclosed

COD (Based on current UPS rates. Company check or money order)

Credit Card # _____ Exp. _____ CVV/CID _____

Card's billing address/zip _____

Cardholder's Signature (required) _____

Print name _____

Customer internal notes/date sent/ _____

SHIP TO:

DELMAR COMMUNICATIONS CORP.
RADIO REPAIR CENTER
920 N. ASHLAND DR — PO BOX 435
CAMERON, MO 64429

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2-Way Radio Repair Fees ~ Questions? Call us at 800-872-2627

Motorola Portable Repair: Fee

BPR40 (non "d").....	\$105
CP110, RDX series.....	\$115
CP200, CP150.....	\$115
CP200d.....	\$130
CP185, CP200-XLS, PR400.....	\$130
HT750, HT1250, HT1250-LS.....	\$160
Mototrbo XPR3000 series.....	\$270
Mototrbo XPR6000 series.....	\$240
Mototrbo XPR7000 series.....	\$270
PR860.....	\$160
PR1500, MT1500.....	\$295
SL300.....	\$140
SL7550, SL7580.....	\$305
XTS1500, XTS2500, XTS5000.....	\$295

Motorola Mobile Repair: Fee

CM200, CM300, PM400.....	\$149
CM200d, CM300d..... (must power up)	\$159
CDM750, CDM1250, CDM1550.....	\$160
PM1500.....	\$350
XPR2500..... (must power up)	\$159
XTL1500, XTL2500, XTL5000.....	\$350

Other Equipment: (shipping not reflected) Fee

Minitor VI pagers (model VI only).....	\$110
Pyramid SVR-200.....	T&M
Astron Linear Power Supply.....	T&M

Reprogramming: (shipping not reflected) Fee

Initial radio of identical model numbered units (1-16 channels).....	\$35
Cloning any identical radios in same shipment (available for some models).....	\$12

~Call 800-872-2627 if model is not listed~

Kenwood Radio Repair: Fee

NX-240, NX-340.....	\$115
NX-1200, NX-1300.....	\$115
TK-2200/3200, TK-2202/3202.....	\$115
TK-2300/3300, TK-2302/3302.....	\$115
TK-2400/3400, TK-2402/3402.....	\$115
TK-D240, TK-D340.....	\$115
NX-220, NX-320, NX-420.....	\$129
NX-3200, NX-3300, NX-3400, NX-3420.....	\$129
NX-3220, NX-3320.....	\$129
TK-2140, TK-3140.....	\$129
TK-2160, TK-3160.....	\$129
TK-2170, TK-3170, TK-3173.....	\$129
TK-2212, TK-3212, TK-2217, TK-3217.....	\$129
TK-2312, TK-3312.....	\$129
TK-3230.....	\$129
TK-2360, TK-3360.....	\$129
NX-200, NX-300.....	\$159
TK-2180, TK-3180.....	\$159
TK-5210, TK-5310, TK-5410.....	\$159
TK-5220, TK-5320.....	\$159
NX-210, NX-410, NX-411.....	\$179
NX-5200, NX-5300, NX-5400.....	\$179
TK-760, TK-780 mobile.....	\$115
TK-860, TK-880, TK-980 mobile.....	\$115
TK-7102, TK-8102.....	\$129
TK-7160, TK-8160.....	\$129
TK-7302, TK-8302.....	\$129
TK-7360, TK-8360.....	\$129
NX-700, NX-720, NX-740.....	\$129
NX-800, NX-820, NX-840.....	\$129
NX-900, NX-920.....	\$129
TK-7180, TK-8180.....	\$139
TK-6110.....	\$149
TKR-750, TKR-850 (shipping not reflected).....	\$215

Flat-Rate Portable & Mobile Radio Repair includes:

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 7-10 day turnaround on most models (subject to parts availability)

Flat-rate repair fee excludes replacement battery, antenna, belt clip, charger, certain optional features, also excludes return shipping on repeaters, base stations, and large devices.

Non-repairable radios: No charge for looking at unit, only return shipping fee, if customer would like the non-repairable returned.

Estimate fee: \$35 fee charged when client chooses not to repair or replace fully repairable radio. Radios found to exceed published flat rate are excluded from this fee.

Terms: Company Check, MasterCard, Visa, Discover, American Express or COD. (UPS COD fees apply.)

Revised April 2, 2023 — Prices subject to change — request_apr23.pub

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