

Delmmar After-Warranty Radio Repair Form

Authorized Motorola Dealer since 1987, using Genuine Motorola Parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

Won't Receive Weak Battery
 Won't Transmit Low Receive Audio
 Intermittent Receive Dead
 Intermittent Transmit Other _____

ACCESSORIES INCLUDED IN SHIPMENT:

Antenna Charger Belt Clip
 Holster/Carryholder Other _____

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____

Contact Person _____

Shipping Address _____

City/State/Zip _____

Phone _____ Best time to call _____

Email address _____

If you are new to Delmmar:

Where did you find out about our service? _____

BATTERY OPTIONS: (choose)

Replace with Motorola battery, if needed Call before replacing battery
 Replace with generic equivalent battery, if needed Do not replace battery
 Do you use drop-in chargers? Y/N

METHOD OF PAYMENT: (refer to chart for flat rates)

Check Enclosed \$ _____ Other Pre-Authorized Method _____
 COD (Company Check or Money Order)
 MasterCard/Visa/Discover# _____ Exp. _____ CVV _____
 Cardholder's Signature (required) _____
 Print name _____

Mark here if this unit is being sent in for updating to the FCC mandated **NARROWBAND** programming or conversion. Read, complete and enclose the "Narrowband Worksheet".

(Don't know what this means? You can find the Narrowband Worksheet at www.eradiostore.com)

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SHIP TO:

**DELMMAR COMMUNICATIONS
RADIO REPAIR CENTER
920 ASHLAND DR — PO BOX 435
CAMERON, MO 64429**

2-Way Radio Flat-Rate Repair Fees

Questions? Call us at 800-872-2627

Motorola Portables: (Narrowband conversion can be included on select models)	Repair Fee
CP100, Spirit XTN series, SP10, SP21, Spirit S, Spirit M series, PC10, CS10, P10, P50, TalkAbout Distance, Distance DPS, TA-7200, TA-7400, Sport 10X, 7X.....	\$69
Pacer Series, SU42, SV52, GP68, Triton MP series.....	\$69
CP125, AXV5100, AXU4100, BPR40, BC120, VL130 (subject to Motorola parts availability)	\$69
CP150, CP200, SP50, SP50+, Spirit HP50, AP50, CP50 (subject to Motorola parts availability) ...	\$85
CP110, RDX series	\$85
P1225, P110, GP300, GP350, GTX portable, PR400, EP450	\$95
CT150, CT250, CT450	\$130
P200, P210, MT1000, HT600 (subject to Motorola parts availability)	\$140
HT1000, JT1000, MT2000, EX500, HT750, HT1250, HT1550, LTS2000	\$150
MTX850, MTX950, MTX8250, MTX9250	\$150
MTX8000, MTX9000, MTX-LS, MTX838.....	\$175
Visaf (BN, CN, DN models only), MTS2000	\$240

Motorola Mobiles:

CM200, CM300, PM400, Triton II, Triton M.....	\$95
M10, M120, M130, SM50, SM120 mobile radio	\$140
M1225, GM300, Maxtrac, M100 (aka Radius Mobile), M200 series	\$140
GTX, GTX-LTR mobile	\$150
CDM750, CDM1250, CDM1550	\$160
Analog Spectra mobile (excludes RR and Astro models)	\$220
Maratrac, MCS2000, LCS2000	\$240
Railroad Clean Cab Analog Spectra (Non-Astro Models)	\$295

Narrowband programming: (Applies to only select models)

Initial radio of identical model number units	\$30
Cloning any identical radios in the same shipment	\$6

Flat-Rate Repair includes:

- Parts, labor and ground UPS shipping to the customer
 - 60-day 'no-hassle' warranty on radio repairs
 - 5-7 day turnaround on most models (subject to parts availability)
- Flat rate repair excludes physical damage, water damage, replacement battery, antenna, charger, and other optional features including DTMF, toneboards.



Non-repairable radios: No charge for Delmmar technician to look at unit. Customer pays return shipping if they would like the non-repairable unit returned.

Estimate Only Fee: \$25-\$40. Only charged if customer chooses to NOT repair or replace fully repairable radio at currently advertised flat rate. Radios found to exceed flat rate are excluded from this rule. Flat rates are stated above.

Terms: Company Check, MasterCard, Visa, Discover or COD. (COD based on current UPS rates)

Prices effective Jan. 1, 2010 — Prices subject to change — request.pub