

Delmmar After-Warranty Radio Repair Form

Professional and Commercial Radio Specialist since 1987, using genuine Motorola parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

Won't Receive Weak Battery
 Won't Transmit Low Receive Audio
 Intermittent Receive Dead
 Intermittent Transmit Other _____

ACCESSORIES INCLUDED IN SHIPMENT:

Antenna Charger Belt Clip
 Holster/Carryholder Other _____

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____

Contact Person _____

Shipping Address _____

City/State/Zip _____

Phone _____ Best time to call _____

Email address _____

If new: Where did you find out about our repair center? _____

Do you use drop-in chargers? (Y/N) Do you use audio accessories? (Y/N)

BATTERY OPTIONS: (choose)

Replace with Motorola battery, if needed Call before replacing battery
 Replace with generic equivalent battery, if needed Do not replace battery

METHOD OF PAYMENT: (refer to chart for flat rates)

Check Enclosed \$ _____ Other Pre-Authorized Method _____

COD (Company Check or Money Order)

MasterCard/Visa/Discover# _____ Exp. _____ CVV _____

Cardholder's Signature (required) _____

Print name _____

NARROWBAND (12.5k) reprogramming requested. Please initial here _____ to authorize.

(Don't know what this means? You can find the Narrowband Worksheet at www.eradiostore.com)

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SHIP TO:

**DELMMAR COMMUNICATIONS
RADIO REPAIR CENTER
920 ASHLAND DR — PO BOX 435
CAMERON, MO 64429**

2-Way Radio Flat-Rate Repair Fees

Questions? Call us at 800-872-2627

Motorola Portables:

	Repair Fee
CP100, Spirit XTN series, SP21, Spirit M series, TalkAbout Distance, Sport 7X and 10X, BPR40, BC120, VL130, CP125, AXV5100, AXU4100, TA-7200, TA-7400	\$69
CP110, RDX series, CP150, CP200	\$85
PR400, EP450.....	\$95
P1225, GP350, GTX portable.....	\$115
EX500, HT750, HT1250, HT1550, LTS2000, CT150, CT250, CT450.....	\$150
MTX850, MTX950, MTX8250, MTX9250	\$150
MTX8000, MTX9000, MTX-LS, MTX838, HT1000, JT1000, MT2000	\$175
Visar, MTS2000.....	\$240

NOTE: All repairs subject to Motorola parts availability

Motorola Mobiles:

CM200, CM300, PM400, Triton II, Triton M.....	\$95
M10, M120, SM50, SM120, GM300, MaxtraC-Lowband 800-900 MHz	\$140
CDM750, CDM1250, CDM1550, M1225	\$160
GTX, GTX-LTR mobile	\$175
MCS2000, LCS2000, Maratrac-Lowband.....	\$240

WIDEBAND RADIOS will be considered for repair during 2012. Please note the FCC mandated deadline to change to narrowband is Jan. 1, 2013. Wideband VHF and UHF radios received after this date will not be repaired (Exceptions: Lowband and MURS Blue & Green freq.). **Handheld radios** in this category include many SP10, Spirit radios, P10, P50, most SP50, P110, and GP300; **Mobile radios** including VHF & UHF models M130, Maxtrac, M100, M200, Radius Mobile, and Maratrac. Questions? Call us at 800-872-2627.

Narrowband reprogramming:

Initial radio of identical model number units	\$30
Cloning any identical radios in the same shipment	\$6
Reprogramming during a paid flat rate repair	Free
Reprogramming new radio during first year of purchase	Free

Flat-Rate Repair includes:

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 5-7 day turnaround on most models (subject to parts availability)

Flat rate repair excludes physical damage, water damage, replacement battery, antenna, charger, and certain optional features.

Non-repairable radios: No charge for Delmmar technician to look at unit. Customer pays return shipping if they would like the non-repairable unit returned.

Estimate Fee: \$25-\$40. Charged when client chooses NOT to repair or replace fully repairable radio at currently advertised flat rate. Radios found to exceed flat rate are excluded from this rule. Flat rates are stated above.

Terms: Company Check, MasterCard, Visa, Discover or COD. (COD based on current UPS rates)

Prices effective Dec. 1, 2011 — Prices subject to change — request

