

Delmmar After-Warranty Radio Repair Form - 2024

Professional and Commercial Radio Specialist since 1987, using brand name parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

☐ No Receive ☐ Dead
☐ No Transmit ☐ Low Receive Audio
☐ Intermittent Receive ☐ Won't Charge
☐ Intermittent Transmit ☐ Other _____

IF **NOT** SENT FOR REPAIR state reason for sending radio _____

ACCESSORIES INCLUDED IN SHIPMENT:

☐ Antenna ☐ Charger ☐ Belt Clip
☐ Carryholder/Holster ☐ Battery ☐ Other _____

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____

Contact Person _____

Shipping Address _____

City/State/Zip _____

Company Phone _____

Email _____

If new, where did you find out about our service? _____

☐ Do you use drop-in chargers? (Y/N) ☐ Use audio accessories? (Y/N)

BATTERY OPTIONS: (choose one)

☐ Replace enclosed battery if needed ☐ Do not replace battery
☐ Replace missing battery as needed ☐ Call before replacing battery

METHOD OF PAYMENT: (refer to chart for flat rates)

☐ Check enclosed

☐ COD (Based on current UPS rates. Company check or money order)

☐ Credit Card # _____ Exp. _____ CVV/CID _____

Card's billing address/zip _____

Cardholder's Signature (required) _____

Print name _____

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Customer internal notes/date sent/ _____

SHIP TO:

DELMMAR COMMUNICATIONS CORP.
RADIO REPAIR CENTER
920 N. ASHLAND DR — PO BOX 435
CAMERON, MO 64429

2-Way Radio Repair Fees ~ Questions? Call us at 800-872-2627

Motorola Portable Repair:

	Fee
BPR40 (non "d").....	\$105
CP110, RDX series (some NA)	\$115
CP200, CP150	\$115
CP200d	\$130
CP185, CP200-XLS, PR400	\$130
HT750, HT1250, HT1250 LS	NA
Mototrbo XPR3000 series	\$270
Mototrbo XPR6000 series	\$240
Mototrbo XPR7000 series	\$270
PR860	NA
PR1500, MT1500	\$295
SL300	\$180
SL7550, SL7580	\$305
XTS1500, XTS2500, XTS5000	\$295

Motorola Mobile Repair:

	Fee
CM200, CM300, PM400	NA
CM200d, CM300d	(must power up) \$159
CDM750, CDM1250, CDM1550	NA
PM1500	\$350
XPR2500	(must power up) \$159
XTL1500, XTL2500, XTL5000	\$350

Other Equipment: (shipping not reflected)

	Fee
Minitor VI pagers (model VI only)	\$110
Pyramid SVR-200	T&M
Astron Linear Power Supply	T&M

Reprogramming: (shipping not reflected)

	Fee
Initial radio of identical model numbered units (1-16 channels)	\$35
Cloning any identical radios in same shipment (available for some models)	\$12

~Call 800-872-2627 if model is not listed~

Kenwood Radio Repair:

	Fee
NX-240, NX-340	\$115
NX-1200, NX-1300	\$115
TK-2200/3200, TK-2202/3202	\$115
TK-2300/3300, TK-2302/3302	\$115
TK-2400/3400, TK-2402/3402	\$115
TK-D240, TK-D340	\$115
NX-220, NX-320, NX-420	\$129
NX-3200, NX-3300, NX-3400, NX-3420	\$129
NX-3220, NX-3320	\$129
TK-2140, TK-3140	\$129
TK-2160, TK-3160	\$129
TK-2170, TK-3170, TK-3173	\$129
TK-2212, TK-3212, TK-2217, TK-3217	\$129
TK-2312, TK-3312	\$129
TK-3230	\$129
TK-2360, TK-3360	\$129
NX-200, NX-300	\$159
TK-2180, TK-3180	\$159
TK-5210, TK-5310, TK-5410	\$159
TK-5220, TK-5320	\$159
NX-210, NX-410, NX-411	\$179
NX-5200, NX-5300, NX-5400	\$179
TK-760, TK-762, TK-763, TK-780 mobile	\$115
TK-860, TK-863, TK-880, TK-980 mobile	\$115
TK-7102, TK-8102	\$129
TK-7160, TK-8160	\$129
TK-7302, TK-8302	\$129
TK-7360, TK-8360	\$129
NX-700, NX-720, NX-740	\$129
NX-800, NX-820, NX-840	\$129
NX-900, NX-920	\$129
TK-7180, TK-8180	\$139
TK-6110	\$149
TKR-750, TKR-850 (shipping not reflected)	\$215

Flat-Rate Portable & Mobile Radio Repair includes:

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 7-10 day turnaround on most models (subject to parts availability)

Flat-rate repair fee excludes replacement battery, antenna, belt clip, charger, certain optional features, also excludes return shipping on repeaters, base stations, and large devices.

Non-repairable radios: No charge for looking at unit, only return shipping fee, if customer would like the non-repairable returned.

Estimate fee: \$35 fee charged when client chooses not to repair or replace fully repairable radio. Radios found to exceed published flat rate are excluded from this fee.

Terms: Company Check, MasterCard, Visa, Discover, American Express or COD. (UPS COD fees apply.)

Revised Mar. 11, 2024 — Prices subject to change — request_mar24.pub

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